



# Rent.com.au 'Win a week's rent free' Prize Draw

## Terms and conditions

### PART A – GENERAL TERMS

1. Information on how to enter the Rent.com.au 'Win a week's rent free' competition (**Competition**) and prize details form part of these terms and conditions of entry.
2. Participation in the Competition constitutes acceptance of these conditions of entry. The terms and conditions of entry in the Competition can be viewed on the rent.com.au website at [promo.rent.com.au](http://promo.rent.com.au) Entries must comply with these conditions of entry to be valid. Entry is via the website rent.com.au, or via other authorised registration forms or methods on the website.

### PART B – PROMOTER'S DETAILS

3. The promoter is Rent.com.au (Operations) Pty Ltd (ABN: 87 091 233 680), of Level 2, 7 Ventnor Avenue, West Perth, 6005.

### PART C – WHO CAN ENTER

4. Competition entry is open to people aged 18 and over, currently residing in and renting a residential property in Australia.
5. Employees of the Promoter or the Promoter's associated agencies or companies directly involved in the Competition and their immediate family members, or anyone else connected with the Competition or prize draw are ineligible to enter.

### PART D – HOW TO ENTER

6. The Competition commences on 17 October 2016 at 9.00am Australian Western Standard Time (**AWST**) and entries close on 13 October 2017 at 12.00pm (AWST) (**Competition Period**).
7. **Online entry:** To enter the Competition, entrants must, during the Competition Period:
  - (a) Register for RentConnect product online through [www.rent.com.au](http://www.rent.com.au)
8. Purchases must be made by 12.00pm (AWST) at the end of each month. The time of entry will, in each case, be the time that the entry is received by the Promoter's database and not at the time of transmission. No responsibility will be taken for any

lost, late or misdirected entries including delays in the delivery due to technical disruptions, network congestion or for any other reason. Incomplete, inaudible or incomprehensible entries will be deemed invalid.

9. Entries not completed in accordance with these terms and conditions, and any incomplete or indecipherable entries, will be deemed invalid.

## **PART E – HOW TO WIN**

10. All entrants who have entered the Competition during the Competition Period will be entered into the prize draw.
11. One winner will be chosen from a draw of entries received in accordance with these Terms and Conditions. The prize draw will take place at *11.00am* on the final working day of each month at the offices of Rent.com.au (Operations) Pty Ltd, at Level 2, 7 Ventnor Avenue, West Perth, 6005.
12. The winner will be notified by email on the final working day of each month following the prize draw and must provide a valid Australian bank account number and verify their weekly rent amount to claim their prize. If a winner does not respond to the Promoter within 7 days of being notified by the Promoter, then the winner's prize will be forfeited and the Promoter shall be entitled to select another winner in accordance with the process described above (and that winner will have to respond to notification of their win within 7 days or else they will also forfeit their prize). If a winner rejects their prize or the entry is invalid or in breach of these Terms and Conditions, the winner's prize will be forfeited and the Promoter shall be entitled to select another winner.
13. The winning entrant will receive the prize within 14 days of the requirements in Clause 12 above being satisfied.
14. The Promoter's decision in relation to any aspect of the Competition is final and binding and the Promoter will not enter into any correspondence regarding the result, including in the event of a dispute.
15. The Promoter reserves the right, at any time and in its sole discretion, to verify the validity of entries and entrants (including an entrant's identity, age, acceptable proof of being a renter and place of residence).
16. The Promoter reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these terms and conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Competition. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
17. Should an entrant's details change during the Competition Period, it is the entrant's responsibility to notify the Promoter. A request to access or modify any information provided in an entry should be directed to the Promoter.

## **PART F – PRIZE**

18. There are 12 x individual prizes valued at \$500 each to be won as part of the Competition. They will be drawn on the last working day of each month. The monthly winning entrant will receive a payment of up to \$500. The prize must be taken as offered, is not transferable and cannot be varied.
19. Independent financial advice should be sought as tax implications may arise as a result of accepting the prize. Any taxes (if any) which may be payable as a consequence of receiving the prize are the sole responsibility of the winning entrant.

## **PART G – NO LIABILITY**

20. The promoter shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury suffered or sustained in connection with any prize/s except for any liability which cannot be excluded by law. The promoter is not responsible for any of the equipment or programming associated with or utilised in this competition, or for any technical error, or any combination thereof that may occur in the course of the administration of this competition including any omission, interruption, deletion, defect, delay in operation or transmission, communications line or telephone, mobile or satellite network failure, theft or destruction or unauthorised access to or alteration of entries.
21. The Promoter and its associated agencies and companies assume no responsibility for any incorrect or inaccurate information, either caused by an entrant or due to any of the equipment or programming associated with or utilised in the Competition, or for any technical error, or any combination thereof that may occur in the course of the administration of the Competition including any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorised access to, or alteration of entries, and reserves the right to take any action that may be available.
22. If for any reason, the Competition is not capable of running as planned (including but not limited to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of the Competition), the Promoter reserves the right, in its sole discretion, to disqualify any entrant who undermines the fairness of the competition (by, for example, tampering with, or using or exploiting errors in, the entry process to obtain a competitive advantage over other entrants), to take any action that may be available, and to cancel, terminate, modify or suspend the Competition, subject to any direction given under state regulations, or any written directions given by a relevant regulatory authority.
23. The Promoter shall not be liable for any failure to comply with its obligations where the failure is caused by something outside its reasonable control. Such circumstances

shall include, but not be limited to, weather conditions, fire, flood, hurricane, strike, industrial dispute, war, hostilities, political unrest, riots, civil commotion, inevitable accidents, supervening legislation or any other circumstances amounting to force majeure.

## **PART H – PRIVACY CONSENT**

24. The Promoter or any of its related companies may use the information collected during the Competition for promotional, marketing, publicity, research and profiling purposes, and may be in touch by any means (including telephone, email or SMS) at any time to let you know about products, services or promotional activities which may be of interest to you until you inform the Promoter otherwise.
25. All entries become the property of the promoter. The promoter collects personal information about you to enable you to participate in this promotion and for any purposes outlined herein.
26. In participating in the Competition, the winning entrant agrees to participate and co-operate as required in all editorial and media/PR activities relating to the Competition, including, but not limited to, being interviewed and photographed. The winner entrant authorises the Promoter to use such footage and photographs together with the winner's name, voice, image (including photograph, film and/or recording of the same) and likeness for advertising and publicity purposes in any media in perpetuity worldwide without additional compensation or further reference to the winner.
27. The Promoter may also disclose your personal information in accordance with these terms and conditions if you are the prize winner, and as required, to Australian regulatory authorities.
28. The Promoter is bound by the National Privacy Principles in the *Privacy Act 1988 (Cth)*, and by participating in the Competition, each participant is taken to consent to its privacy policy, a copy of which can be seen at [www.rent.com.au/privacy](http://www.rent.com.au/privacy)

NSW Permit No:

**LTPM/16/01088**